## Feedback on the WYCCP Jigsaw Counselling Service

On behalf of my wife and myself I'm writing to let you know what a huge and positive difference WYCCP has made to ourselves and our family during this past year.

The counselling and support we're receiving from WYCCP has been invaluable in our battle to come to terms and cope with all the turmoil following on from our son committing, pleading guilty to and being sentenced for murder.

All the feelings of shock, fear, shame, loss and confusion that came along with these terrible events left us struggling emotionally. The pressures of trying to cope and to minimise the impact on our younger daughters and their schooling and friendships has often been tough going. Providing love and support to our son in prison whilst at the same time trying to comprehend and accept what he's done has proven challenging at times.

The counselling continues to be a big support to us both through all of this. It's helped us gain a sense of perspective, some understanding and helps maintain control and stability in our lives during turbulent times. Without doubt we would have been lost without this service and to think that it is provided free to those who need it is just amazing.

We are also aware through talking with our son, about his involvement in working on the resettlement program inside the prison, of the good work and services you provide to those on the other side of the fence.

We cannot thank WYCCP enough and we hope you and your colleagues feel proud of the work you do and are aware of the real difference it makes to the individuals on the inside and to their families on the outside.

We're also aware that, although free to us, the excellent services you provide are not free of cost to yourselves. We are both very interested in joining the <u>Friends of WYCCP</u> scheme. Also, we're happy for you to share this letter with any current or potential sponsors when looking to secure further funding.

Thank-you again to you and your fantastic team and we hope you can keep up all the great work that you do.

Kind regards,